



QUALITY POLICY

High Ground Defense and its employees are committed to meeting customer and legal requirements in order to achieve customer satisfaction. We will always strive to provide quality products on time and continually improve our Quality Management System.

QUALITY OBJECTIVES & KPI's

Product Acceptance by Customer $\geq 98\%$

On Time Delivery $\geq 95\%$

Customer Satisfaction ≥ 3.5

Time from PO receipt to Entry $\geq 95\%$ within 2 business days

Supplier Quality $\geq 95\%$

Supplier OTD $\geq 90\%$

Design Project Initiation to Proof of Concept Within 30 days $\geq 90\%$

MISSION

Committed to providing reliable weapons system solutions and professional services to the US military and its allies.

VISION

To provide field superiority to our military and our allies through cutting-edge technology and reliable products.

VALUES

Ethics - We exercise our duties with honesty and integrity at all times.

Teamwork - We respect and support each other, without blame, to create a stronger and better performing team.

Customer Service - We respond to every customer quickly, thoroughly, professionally and with courtesy.